

**AT&T LTE910PS V1.00 POTSwap VoLTE Update
Return Material Authorization (RMA) Form**

Please complete this form and return with POTSwap Product(s)
Please Email a copy of completed form to: info@janus-rc.com for confirmation

CUSTOMER INFORMATION

Company Name		
Address		
City	State	Zip Code
Contact Name		Phone Number
Email		

PRODUCT RETURN INFORMATION

Model#	IMEI#	Quantity	S/N
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REASON FOR RETURN

4G VoLTE Upgrade for the AT&T LTE910PS v1.00 POTSwap

RETURN ADDRESS

**Janus Remote Communications
RMA#: RA2022-021602
2359 Diehl Road
Aurora, IL 60502**

ONCE UPDATED, SHIP UPDATED PRODUCT(S) TO:

Company Name	Attn:	
Address		
City	State	Zip Code
*Shipping Method:	Account #:	

**RMA's not specifying a shipping method or account number will be delivered via UPS Ground*

RMA TERMS AND CONDITIONS

Please Read Carefully

- Using this RMA form to return POTSwap for VoLTE upgrade means that you agree with and will comply with all RMA and standard terms and conditions.
- SIM card must be returned with the POTSwap, installed properly in the device.
- Customers can return accessories (antennas, power supply) but are not obligated to do so.
- Returns must be packaged in sturdy shipping containers.
- Janus is not responsible for lost or damaged VoLTE Update items.
- Failure to follow instructions could delay or stop return shipment of updated POTSwap.
- All returns must be accompanied by a copy of the RMA Request Form.
- See Janus Standard terms and conditions and RMA terms and conditions:

http://janus-rc.com/Documentation/Janus-Standard-Terms-and-Conditions_web.pdf

http://janus-rc.com/Documentation/RMA_Form-T-C.pdf